# Santa Rosa County District Schools Job Description Operations Analyst III

Reports To: Assistant Superintendent, ITS

FLSA Status: Exempt

Department: Information Technology Services

Prepared by: Human Resources

Date: September 10, 2019

Job Code: 44150

Range: 24

# Preface:

- This job description is intended to convey information essential to understanding the scope of the job and the general nature and level of work to be performed. This job description is not intended to be an exhaustive list of qualifications, skills, efforts, duties, responsibilities, or working conditions associated with this position.
- There are marginal tasks employees are required to performed that are incidental to the primary duties and responsibilities.
- Positive personal characteristics required of all employees such as honesty, integrity, sobriety, and communication skills are presumed qualities.

# Primary Duties and Responsibilities:

- Collaborates with others as needed to determine project requirements.
- Defines feasible solutions for projects.
- Produces project development plans and estimates completion schedules.
- Provides written and/or oral project reports to management.
- Supports software development lifecycle tasks.
- Manages data integration definitions/processes to third-party system.
- Performs highly complex data analysis.
- Works with management to analyze possible solutions and estimate costs.
- Provides multi-member project leadership.
- Researches relevant technologies and systems for potential suitability.
- Recommends software development standards and best practices.
- Reviews system documentation.
- Reviews and provides recommendations for improvement to existing systems.
- Provides external oversight into projects as requested by supervisor or management.
- Serves on committees for program development as directed.
- Perform special research assignments for audits, reporting, security, etc.
- Perform other duties as required or assigned. The omission of specific statements of duties does not exclude them from the position especially if the work is similar, related or a logical assignment to the position, nor does every position allocated necessarily perform every duty listed.

# Supervision Received:

Supervisor/Manager

# Supervision Exercised:

#### Assigned Personnel

## Minimum Qualifications & Skills:

- Graduation from an accredited college with a bachelor's degree in Computer Science or reasonably equivalent major.
- Nine years of experience in professional software developer for either Windows-based applications, web-based applications, or IBM mainframe-based applications.
- Nine years of relevant experience in using enterprise-class databases and structured query languages on at least one of the following platforms:
  - Microsoft SQL Server
  - Oracle Database Server
  - PostgreSQL Server
  - o IBM DB2 Server
- Three years of specialized work experience related to the type of system being supervised.
- Qualifications may vary from the above requirements to such a degree as the Superintendent and Board will determine what is necessary and appropriate for each position.

#### Preferred Qualifications & Skills:

- Highly accurate project scheduling.
- Multi-project management and scheduling proficiency.
- Microsoft Visual Studio proficiency, with emphasis on C# and/or VB.NET programming.
- Microsoft Windows OS proficiency.
- Linux OS or Apple macOS experience.

## **Physical Demands:**

Sit for extended periods. Heavy and moderate lifting and carrying, reaching above shoulder, manual dexterity for testing equipment, good vision, distinguish basic colors, good hearing, walking, standing, bending, stooping. Drive and operate a motor vehicle. Reasonable accommodations may be made to enable individuals with disabilities to perform the primary duties and responsibilities of this job.

## Terms of Employment:

Approved Compensation Plan Educational Support Salary Schedule

## Job Benefits:

- Pension or Investment plan provided by the Florida Retirement system (FRS).
- Personal and family health care plans available include medical, dental and vision.
- Paid vacation, sick leave and optional personal leave.
- Generous paid holidays. Holiday calendars for education support staff closely follow the calendars used for education staff.